

Chapter 12 Outline

Beds

- Mattresses
- Springs and Supports
- Maintenance of Beds
- The Bed Wars
- Flammability Standards
- Bedbugs

Linens

- Types of Linens
- Sizes of Linens
- Linen Care, Reuse, and Replacement
- Linen Selection Considerations

Uniforms

- Identifying Uniform Needs
- Selecting Uniforms

Competencies

1. Identify major types of bed spring and mattress construction and describe selection and general care considerations. (pp. 489–497)
2. Identify the types and sizes of linen used in hotel operations and describe general care considerations and linen recycling techniques. (pp. 497–507)
3. Outline factors to consider when selecting uniforms for hotel staff. (pp. 507–511)