

Chapter 2 Outline

Sustainability and Green Philosophies
 Good Earthkeeping and Going Green
 Green Teams
 Certification Programs
Housekeeping's Role in a Green Property
 Communication
 Training
 Purchasing
Water Conservation
 Linen Reuse Programs
 Guestrooms
 Laundry
 Public Restrooms
Energy Efficiency
 Energy Management
 Lighting
Waste Management
 Reduce
 Recycle
 Reuse
Indoor Air Quality
 Indoor Air Quality Programs
 Fighting Mold
Cleaning Chemicals

Competencies

1. Explain why it is important for hospitality properties to adopt environmentally friendly policies, and list “green” strategies and organizations that can help hospitality properties be good stewards of the environment. (pp. 37–45)
2. Describe the role that housekeeping plays in a “green” property. (pp. 45–48)
3. List ways that hospitality properties can conserve water. (pp. 48–52)
4. Explain the steps hospitality properties can take to become more energy efficient. (pp. 52–57)
5. List the three main components of a waste management program. (pp. 57–60)
6. Describe the importance of indoor air quality and how it can be safeguarded. (pp. 60–63)
7. Explain how executive housekeepers can safely manage cleaning chemicals. (pp. 63–64)