

Chapter 7 Outline

Safety

- Insurance and Liability Concerns
- Employee Morale and Management Concerns
- Potentially Hazardous Conditions
- Job Safety Analysis
- Safety Training

Common Housekeeping Chemicals

- Water
- Bathroom Cleaners
- All-Purpose Cleaners
- Safety Equipment for Using Chemicals

OSHA Regulations

- Work Areas
- Means of Egress
- Sanitation
- Signs and Tags
- First Aid
- Bloodborne Pathogens
- OSHA Inspection

OSHA's Hazard Communication Standard

- Listing Hazardous Chemicals
- Obtaining MSDSs from Chemical Suppliers
- Labeling All Chemical Containers
- Developing a Written Hazard Communication Program

Security

- Security Committees
- Suspicious Activities
- Meth Labs
- Theft
- Bomb Threats
- Fires
- Key Control
- Lost and Found
- Guestroom Cleaning

Competencies

1. Identify safety procedures that relate to tasks commonly performed by the housekeeping staff. (pp. 247–264)
2. Identify common cleaning chemicals used by housekeeping operations and what safety equipment should be worn when using those chemicals. (pp. 264–266)
3. Explain how OSHA regulations apply to hotel operations. (pp. 266–269)
4. Describe how housekeeping departments comply with OSHA's Hazard Communication Standard. (pp. 269–276)
5. Identify housekeeping's security responsibilities in relation to theft, key control, lost and found procedures, and emergencies. (pp. 276–292)