

Chapter 7 Outline

Guest Privacy Issues and Cases
Important Points for Management

Competencies

1. Explain a hotel's affirmative duty not to allow unregistered and unauthorized third parties access to guestrooms. (pp. 103–104)
2. Describe the guest's constitutional protection against unreasonable search and seizure and warrantless searches. (pp. 104–105)
3. Explain the concept of a guest's right to privacy as it relates to the hotel. (pp. 105–106)