

Chapter 9 Outline

Title III—Public Accommodations
Full Enjoyment Requirement
Auxiliary Aids or Services Requirement
The Removal of Barriers in Existing Facilities
Accessibility of New or Renovated Hotels
Accessibility of Transportation Services
Enforcement and Penalties
Important Points for Management

Competencies

1. State the purpose of the Americans with Disabilities Act (ADA) and briefly describe how Title III of the Act affects lodging and food service establishments. (p. 127)
2. Describe the “full enjoyment” requirement of the ADA, describe how the Act defines an individual with a disability, and describe the “auxiliary aids or services” requirement of the Act. (pp. 127–128)
3. Summarize what the ADA considers “readily achievable” removal of barriers, and state the suggested priorities for removing barriers in public accommodations. (pp. 128–129)
4. Explain what the ADA requires of new or renovated hotels, with special attention to “path of travel” requirements and guestroom requirements. (pp. 129–132)
5. Describe how Title III of the ADA may be enforced. (pp. 132–134)