

Chapter 10 Outline

Reasonable Care Rule
Recreational Facilities, Exercise
Rooms, and Health Clubs: Liability
for Guests' Injuries
Agreements Seeking to Relieve Hotels
from Liability
Acts of Hotel Employees
Acts of Other Guests and Patrons
Assault by Third Parties in Restrooms
Assault by Third Parties in Hotel Parking
Lots
Acts by Third Parties at Hotel Entrances
Educating the Public in Travelers' Safety
Important Points for Management

Competencies

1. Summarize the meaning of reasonable care, describe how a hotel's duty to exercise reasonable care may not be delegated, and cite cases illustrating the reasonable care rule. (pp. 139–145)
2. Describe the hotel's liability when a guest is injured in the hotel's recreational facilities. (pp. 146–148)
3. Explain how the doctrine of *respondeat superior* affects the hotel as an employer. (pp. 149–151)
4. Explain how the hotel might be held liable for injuries a guest receives at the hands of other guests, patrons, or third parties. (pp. 151–154)