

Chapter 12 Outline

General Nature of Liability
Bailments for Non-Guests
Hotel Liability for Restaurant Patrons'
Property
Hotel Defenses to Liability Claims
Important Points for Management

Competencies

1. Describe a hotel's liability for loss of a non-guest's property under the theory of bailment. (pp. 223–224)
2. Distinguish between actual custody and constructive custody of property, and describe a hotel's liability for a restaurant patron's property. (p. 224)
3. Explain a hotel's defenses to liability claims. (pp. 224–225)