

## Chapter 13 Outline

Guests' Valuables  
Posting Notices  
Statutory Limits on Hotel's Liability When  
Hotel's Negligence Is Alleged as Cause  
of Loss  
Constitutionality of Statutory Limits  
Important Points for Management

## Competencies

1. Explain what a hotel must do to limit liability for loss of guest valuables according to state statutes. (p. 231)
2. Explain the importance of strict compliance with statutory regulations limiting liability for loss of guest valuables. (pp. 231–232)
3. Describe statutory limits on a hotel's liability when the hotel's negligence is alleged as the cause of a loss of guest valuables. (pp. 233–234)