

Chapter 14 Outline

Crimes Against Hotels
 Defrauding a Hotel
 Credit Card Fraud
 Bad Checks
How Hotels Can Take Advantage of
 Criminal Statutes
Caveats on Detention of Guests
Important Points for Management

Competencies

1. Identify types of crimes that are often committed against hotels, and describe how some state statutes may ease the burden of the prosecution in a case involving the defrauding of a hotel. (pp. 239–241)
2. Describe how hotelkeepers can maximize the protection of criminal statutes. (p. 241)
3. Explain why hotelkeepers should be wary of detaining guests they suspect of theft or fraud, and describe what a hotel should do when detaining guests suspected of wrongdoing. (pp. 241–243)