

## Chapter 39 Outline

How the Internet Functions  
Privacy Concerns  
Antitrust Concerns  
Music Copyright Concerns  
Employees' Use of the Internet  
Important Points for Management

## Competencies

1. Describe privacy on the Internet, and explain the Federal Trade Commission's concerns with privacy on the Internet. (pp. 541–542)
2. Identify the antitrust concerns with respect to the Internet. (pp. 542–543)
3. Summarize the Internet's effect on music copyright concerns. (pp. 543–544)
4. Explain how employees use the Internet and the importance of an Internet-use policy for employees. (p. 544)