

Chapter 4 Outline

Safety and the Hospitality Industry
Building Design, Maintenance, and Safety
Safety in the Guest Bath
Fire Safety
 Fire Prevention
 Fire Detection
 Fire Notification
 Fire Suppression
 Fire Control
Evacuation Plans
 Egress
Security
 Key Control
 Electronic Locks
Terrorism and Extraordinary Events

Competencies

1. Describe how to reduce occupational injury rates in the hospitality industry. (pp. 122–126)
2. Outline how building design and maintenance affect safety. (pp. 127–129)
3. Identify several safety concerns with regard to the guest bathroom. (pp. 129–131)
4. Cite evidence that concern over fire safety is growing. (pp. 131–134)
5. Identify critical elements of fire prevention, fire detection, and fire notification. (pp. 134–139)
6. Identify components of fire suppression and fire control devices and systems. (pp. 139–146)
7. Outline several elements that should be addressed in evacuation plans. (pp. 146, 149)
8. Describe various ways in which facilities design and management can enhance a property's security efforts. (pp. 149–153)
9. Identify the elements of key control and guestroom locking systems. (pp. 153–158)
10. List several protective measures that can help mitigate the risk of terrorist attacks. (pp. 158–159)