

Chapter 13 Outline

System Basics
 Electronic Data Processing
 Computer Hardware
Generic Software
 Word Processing Software
 Spreadsheet Software
 Database Software
Accounting Systems
Club Applications
POS Systems
 Production and Service Coordination
Event Management
Golf Course Management
System Interfacing
 Interface Standards
System Upgrades
 Appoint a Project Team
 Identify Information Needs
 Establish Requirements
 Request Vendor Proposals
 Host Site Surveys
 Evaluate Proposals
 Schedule Product Demonstrations
 Negotiate a Contract
Clubs on the Internet
 E-mail Messaging
 The World Wide Web
 Club Web Site Considerations
 Internet Protocols
Internet-Based Networks
 Intranets
Club Tax Status Concerns

Competencies

1. Describe how automated information systems are integrated into private clubs. (pp. 451–455)
2. Identify the benefits and uses of generic software, club accounting systems, club applications, POS systems, event management and golf course management systems. (pp. 455–468)
3. Explain how clubs can implement system interfacing and upgrades. (pp. 468–477)
4. Outline the applications private clubs are using with the Internet. (pp. 477–485)