

L



Chapter 2 Outline

Restaurant Servers
 Working as a Team
 Superior Performance Standards
 Restaurant Server Duties
Buspersons
 Working as a Team
 Superior Performance Standards
 Buspersion Duties

Competencies

1. Explain how restaurant servers can work as a team and meet superior performance standards. (pp. 45–48)
2. Summarize typical restaurant server duties. (pp. 48–61)
3. Explain how buspersons can work as a team and meet superior performance standards. (pp. 61–62)
4. Summarize typical buspersion duties. (pp. 62–73)