

Chapter 6 Outline

Developing an Emergency Management Program
Bombs and Bomb Threats
Fire
Hurricanes
 Hurricane Watch
 Hurricane Warning
 Waiting
 Direct Hit
 Conclusion
Tornadoes
Floods
Earthquakes
Blackouts
Robberies
Medical and Dental Emergencies
Terrorism
 Sabotage
 Kidnappings and Hostage Situations
 Riots and Civil Disturbances
Media Relations
 What to Tell the Media
 Dealing with Group Disturbances

Competencies

1. Describe the role of an emergency management plan. (pp. 291–295)
2. Demonstrate knowledge of safety and security measures for responding appropriately to a variety of emergency situations, including bombs, fires, hurricanes, tornadoes, floods, earthquakes. (pp. 295–305)
3. Implement procedures for handling blackouts, robberies, medical and dental emergencies, terrorist acts, and civil disturbances. (pp. 305–316)
4. Outline a viable media relations response in the event of an emergency situation. (pp. 316–321)