

Chapter 6 Outline

POS Order Entry Units
 Keyboards and Monitors
 Touchscreen Terminals
 Handheld Terminals
POS Printers
 Guest Check Printers
 Receipt Printers
 Workstation Units
 Journal Printers
Account Settlement
 Power Platforms
 Smart Cards
 Debit Cards
 Contactless Payments
Managing Guest Accounts
POS Software
 Menu Item File
 Labor Master File
 Inventory File
 Consolidated Reports
 Frequent Diner Applications
 Gift Cards
Automated Beverage Control Systems
 Order Entry Devices
 Delivery Networks
 Dispensing Units

Competencies

1. Describe the features and functions of keyboards and monitors typically used by point-of-sale systems. (pp. 121–127)
2. Distinguish touchscreen point-of-sale terminals from wireless terminals. (pp. 127–128)
3. Describe the features and functions of various types of point-of-sale printers. (pp. 128–134)
4. Describe the features and functions of point-of-sale account settlement devices such as magnetic strip readers, power platforms, smart cards, debit cards, and contactless payment. (pp. 134–137)
5. Identify the major files typically maintained by point-of-sale software, describe how managers can use the various reports commonly generated by point-of-sale software, and discuss frequent diner applications. (pp. 137–146)
6. Describe the features and functions of an automated beverage control system. (pp. 146–149)