

Chapter 10 Outline

Power and Empowerment
 Enhancing Position Power
 Enhancing Personal Power
 Enhancing Power Through Alliances
 with Others
Get to Know Your Employees
Motivational Strategies
Identifying Motivational Problems
Leadership Styles and Motivation
 Autocratic Leadership
 Bureaucratic Leadership
 Democratic Leadership
 Laissez-Faire Leadership
 Factors Affecting Leadership Styles
Increasing Employee Participation

Competencies

1. Identify ways that supervisors can enhance their personal and positional power. (pp. 293–296)
2. Explain why it is important for supervisors to get to know their employees. (pp. 296–298)
3. List motivational strategies and how they are applied to motivational problems. (pp. 299–303)
4. Describe leadership styles and the factors affecting them. (pp. 303–307)
5. Explain how supervisors can increase employee participation in the workplace. (pp. 307–308)